



25 June 2021

Dear Hume Doors & Timber Customer,

Notification of Product Change Effective 28th June 2021

Hume Doors & Timber are committed to delivering quality products from all of our manufacturing facilities. We have experienced a change in our supply chain and must alter the glass options available for Carringbush, Regency, Savoy820, Vauclose Premier, Humecraft, internal Joinery and Moulded Panel door ranges.

We wish to advise that effective 1st July 2021, Hume Doors & Timber Pty Ltd cannot supply Frosted Black Orchid, Frosted Kookaburra Jewel, Kookaburra Green Leaves and Wysteria glass options across some products within the above-mentioned ranges. Changes to the ranges are outlined below:

PRODUCTS:

Carringbush Entrance Range	XCB1, XCB2, XCB5
Regency Entrance Range	XR5, XR6
Savoy820 Entrance Range	XS3, XS4
Vauclose Premier Entrance Range	XVP12, XVP13
Humecraft Internal Range	BF30, MF30
Joinery Internal Range	SAV3
Moulded Panel Internal Range	OAK-G, BF19, MF19, ASC-G, BF28, MF28



REASON FOR CHANGE: The change is necessary as the existing glass supply chain has been discontinued.

CUSTOMER IMPACT: There are no changes to the remainder of the glass options available and door ranges. Our customer service team will work closely with your company to limit any effect to the consumer; however, we expect minor customer impact. If you are matching existing doors, please contact our sales team.

We thank you in advance for your understanding on this matter.

If you would like any further information about the changes outlined in this letter, please contact your Hume Doors & Timber Representative.

Yours sincerely,

Patrick Antoine
National Sales Manager - Doors & Timber
Hume Doors & Timber (Aust) Pty Ltd

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