



21 January 2022

Dear Customer,

COVID-19 Disruptions

Like all Australian manufacturers, Hume Doors & Timber is facing challenges & difficulties as never seen before. When the COVID crisis began, we were in a strong position with secure inventory and goods. However, with the strong construction sector, thanks partly to the government stimulus, and the ongoing challenges due to COVID and now the Omicron variant, these pressures have exhausted three key parts of the business:

Supply Chain Pressure

The impacts of these pressures seem to unfold weekly. Price increases with little to no notice as well as freight and shipping issues that affect raw materials are just two of the many pressures that are having an impact on our business.

Increasing Lead Times

Stock and raw material shortages, challenges within the supply chain and staff absenteeism have led to an increase in our manufacturing and delivery times.

Staff Absenteeism

Like most enterprises in Australia, we are currently impacted by COVID-19 related sick leave and isolation rules. The current shortage is affecting many departments including manufacturing, transport, sales and administration.

As we work through these challenges, The Hume Family remains resolute in our efforts to deliver great building products at the level of service that we are renowned for.

We know this is a very trying and challenging time for all and we want to thank you in advance for your understanding. If you would like any further information, please contact your Hume Doors & Timber Representative.

Stay safe and healthy.

Yours sincerely,

Patrick Antoine
National Sales Manager - Doors & Timber
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